

FAQs

Why have you moved to an online uniform shop?

By moving our uniform purchasing process online, we can offer parents a quicker and streamlined service with uniform delivered directly to your home address. The portal will even tell you how much of each item is left, as well as when an item will be back in stock.

What's will be the delivery policy what are the associated costs?

From the time of payment, your order should arrive with you within 3-5 working days. Orders shipped within the UK will incur a £5.99 delivery charge, anything over £75.00 will be delivered free of charge.

Will MSG deliver outside the UK?

Yes, items can be delivered outside the UK. Shipping costs will be available on the website.

What's the return policy?

Items shipped to addresses within the UK can be returned FOC within 14 days of purchase and must be unworn and in original packaging.

How do I order name tapes/labels

MSG are happy to offer customers two options:

- Option 1: purchase name tapes to be affixed
- Option 2: Have items personalised (labelled)

Please note, personalised items will be NON-REFUNDABLE

I am concerned about sizing and would like an opportunity for my child to try uniform on

MSG will be holding two sizing days at Worksop College during the summer break and invite parents across both schools to attend between 9am and 4pm on either day.

1. 15 July 2021
2. 16 July 2021

More information will follow.

I am unable to attend either of those days, will there be a robust sizing guide on the website?

Yes, there will be a clear sizing guide. The returns policy will hopefully make it simple for parents to send back items that are unsuitable.